## Utilities



#### Water & Sewer

The Village of Amherst owns and operates its own wastewater treatment facility and water system. Billing for these services are done monthly to each utility user. To connect services, please contact the Village Clerk at 715-824-5613 or stop by the Village Hall at 160 Mill Street. Bills are mailed the first of the month and are always due the 25th of the month.

#### **Electric & Gas**

Alliant Utilities provides electric and gas service for the entire Village. To connect service, please call their toll free number, 1-800-862-6222.

#### **Telephone, Cable and Internet Service**



One call can connect your phone, cable and internet service. The Amherst Telephone Company has the information you need to get connected. The office is located at 120

Mill Street or you can call 715-824-5529.

#### Sidewalk Maintenance

The Village of Amherst has a strong maintenance service. Snow and ice are removed by Village Staff from all the public sidewalks in the Village making your foot travel during the winter months safer. If you own property with sidewalk on it, we request you keep decorative items further away from the sidewalk to make snow removal easier and cut down on damage to your property.

### Garbage and Recycling Collection

Garbage collection is provided by Harters Disposal through a contract signed with the Village of Amherst. Collection pickup is every Thursday for both garbage and recycling. Materials should be placed at the curb by 6:00 am the day of pickup. Large item pick up is done monthly and needs to be arranged directly with Harters Disposal at 1-888-804-8556. All garbage needs to be placed in containers that are provided.

#### Yard Waste

Yard waste is not picked up by the Village, but a Village wide compost site is available for your materials. Any yard waste (grass clippings, leaves, branches, rocks, etc.) can be dropped off by the landfill located off of Cty B on Cty T just outside the Village limits. Call for directions to the site or for more information. 715-824-5613

#### Burning Permits

The Village of Amherst does not require the purchase of burning permits to burn yard debris. According to ordinances, burning can be done at any time of the day and year as long as common sense is used and you are not burning on a windy day. We encourage the use of our compost site instead of burning those materials. Burning of trash or other toxic materials is prohibited.



#### **Animal control**

The Village of Amherst contracts with the Humane Society of Portage County. Please call them directly with any animal complaints at 715-344-6012. All dogs in the Village are required by state law to get a dog license yearly. Failure to comply with this requirement will result in a \$143.80 fine. Licenses can be obtained by contacting the Village Clerk at 715-



824-5613. Licenses are due by April 1st of each year. Residents are also reminded that you must clean up after your pet or face a fine!

Keep our neighborhoods clean!!

#### **Tree Board and Forester**

The Village of Amherst has a five member Tree Board which is responsible for the development and maintenance of our Urban Forest. Trees that are located in the road right of way should not be removed without prior permission of the Tree Board or Village Staff. The Village of Amherst is a Tree City USA and prides itself in the number of quality trees located in the Village. If you have a tree question and don't know who to turn to—call the Village Hall. We'll get you connected to our resident experts!

#### Village Government

The Village of Amherst Board of Trustees consists of seven Village residents. They

meet on the 2nd and 4th Tuesday of the month at 7:00 pm at the Village Hall, 160 Mill Street. The Village Plan Commission consists of four citizen members, two trustees and the Director of

Public Works. They meet at 4:30 pm on the 2nd Tuesday of the month as needed.

#### Lettie Jensen Library

The Village owns and operates the Lettie Jensen Library which is located at 278 N Main Street. During the summer, a library program is conducted for all children.

#### **Regular Hours are:**

Monday 8-12NOON, 2-5pm

Tuesday 2-5pm

Wednesday 2-8pm

Thursday 2-5pm Saturday 9am-1pm **715-824-5510** 



# Important

## **Phone Numbers**

Police Department Emergencies: 911 Non Emergency: 715-346-1400 Fire Department Emergencies: 911 Humane Society of Portage County: 715-344-6012

Village Utility Emergencies: 715-824-5613 and listen to message to get the on-call employee's phone number.

Village Hall: 715-824-5613

Amherst Telephone Company: 715-824-5529

Alliant Utilities: 1-800-862-6222

Harter's Disposal: 1-888-804-8556

Lettie Jensen Library: 715-824-5510





Resident User Guide

Village Hall: 715-824-5613

E-mail: vilamher@wi-net.com

Website:

www.amherstwi.govoffice2.com